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Calling 9-1-1 Best Practices: 2018 marks the 50th anniversary of the [first 911 call](#) and April is National 9-1-1 education month. The National Emergency Number Association ([NENA](#)) suggests following these best practices whenever calling 911:

- When to call; If you are unsure of whether your situation is an emergency, go ahead and call 911.
- If you call 911 by mistake, do not hang up the phone; Stay on the line until you can tell the call-taker that you called by accident and there is no emergency.
- Do your best to stay calm and answer all questions; The questions 911 call takers ask, no matter how irrelevant they seem, are important in helping get the first responders to you as fast as possible.
- Know the location of the emergency; Look for landmarks, cross street signs and buildings. Know the name of the city or county you are in.

Click [HERE](#) for additional 9-1-1 tips and guidelines from the NENA. Click [HERE](#) to access additional resources produced by both the [National 9-1-1 Education Coalition](#) and other 9-1-1 organizations across the country to support public education about the optimal use of 9-1-1 services nationwide, to help spread awareness of appropriate uses of 9-1-1 and April Education Month.

FLSA Compliance Videos. The US Department of Labor ([DOL](#)) Wage and Hour Division ([WHD](#)) provides the tools employers need to comply with the Fair Labor Standards Act ([FLSA](#)) law. As part of their ongoing commitment to help employers understand their legal obligations, they have launched a new series of brief, plain-language videos to help explain those responsibilities. They cut through the legalese and are providing these videos as a source for employers who simply want and need to understand what the law requires. They believe that most employers want to do the right thing – they value their employees, and they want to operate in compliance. Click [HERE](#) to check out the videos, along with the many other compliance assistance tools they offer.

2018 World Aquatic Health Conference. Registration opened on April 2nd, for the 2018 World Aquatic Health Conference ([WAHC](#)). Hosted by the National Swimming Pool Foundation ([NSPF](#)), WAHC 2018 will be held in Charleston, South Carolina, October 10th -12th. Celebrating its 15th year, the WAHC will continue the tradition of disseminating cutting edge science relevant to all segments of the pool and spa market. The WAHC also offers a variety of opportunities for networking with likeminded professionals, industry leaders, and experts. Click [HERE](#) to register.

Electric Shock Drowning. The Electrical Safety Foundation International ([ESFI](#)) reminds us that water and electricity don't mix. Electric Shock Drowning ([ESD](#)) severely injures and kills people every year. ESD occurs when faulty wiring sends electric current into water, which passes through the body and causes paralysis, which could ultimately result in drowning. How to avoid electric shock drowning:

- Locate and label all power switches to pool, hot tub, spa equipment, and lighting
- Make sure all pools, hot tubs, and spas are at least 25 feet from powerlines
- All wiring and repairs should be performed by a qualified electrician
- Have a [qualified electrician](#) inspect your pool, spa, or hot tub annually
- Install [GFCIs](#), which can prevent electrocution, on all receptacles within 20 feet of water's edge

Click [HERE](#) to access a downloadable infographic on ESD from the ESFI.

Recall Alert: Vornado Electric Space Heater. In cooperation with the U.S. Consumer Product Safety Commission ([CPSC](#)), on April 4, 2018, [Vornado](#) voluntarily [recalled](#) the VH101 Personal Vortex Heater sold between 2009 and 2018 because it can overheat when in use, posing fire and burn hazards. Vornado has received 15 reports of the heaters catching on fire. Consumers should immediately stop using the recalled heaters and [contact Vornado](#) for instructions on how to receive a full refund or a free replacement unit, including free shipping.

Did you see this in the last E-news?

Verifying Identity. Many membership-based youth serving organizations have taken steps to protect their children through implementing policies that require screening members against a [sex offender registry](#). One very important, yet often overlooked, step in implementing these policies is to verify the identity of potential members when they submit membership applications to ensure the use of accurate identifying information; name, address, date of birth, etc. We recommend requiring verification of a government issued picture ID at the time of application for all adult members. The next question we should ask ourselves is, do we require all guests and contractors to sign-in, verify identity with a government issued picture ID, and do we screen them against a sex offender registry? At the end of the day, we should be able to verify the identity of everyone who enters our facilities by ensuring that all members, guests, and contractors are who they say they are. Verifying identity is a crucial step that should not be overlooked in securing the safety of our facilities. Verifying identity can also help in deterring other negative behaviors, like theft and vandalism.

New Resource: Treadmill Safety Considerations. From their powerful motors and fast-spinning belts to exposed power cords, treadmills cause many injuries each year. Some of the most dangerous treadmill accidents involve people who lose their footing, fall and end up pinned between a wall and the machine, whose spinning belt can cause serious skin burns and shearing. Some extreme cases have resulted in death from head trauma and blood loss caused by a fall. Click [HERE](#) to view our new Treadmill Safety Considerations document available on the [Resource Library](#).